



Business Continuity Plan

Columbia Credit Union is committed to earning your trust with knowledgeable people and digital options so you can bank “Columbia” how and when you want. Delivering on this promise requires preparations to ensure our ability to provide uninterrupted service during good times and bad.

An important part of our disaster recovery planning is a detailed Business Continuity Plan (BCP) to identify, document and archive operational procedures needed for rapid response during local, regional and national emergencies. The overall objective of our BCP is to ensure employee and member safety, safeguard credit union assets and minimize inconvenience and disruption of service to our members.

If a situation arises requiring enactment of our BCP, we will communicate special instructions through our website, social media and/or our telephone messaging system if available, and public media as needed.