Authenticator App How-to (Desktop):

COLUMBIA
CREDIT UNION
BUSINESS

COLUMBIA
CREDIT UNION

Log In

1

Access the portal link through CCU's website. It will take you to this login page.

Welcome!

Thanks for choosing Columbia Credit Union.

* Email

* Password

Forgot password?

Log In

New Customer? Sign Up

2

If you're <u>NOT</u> a Columbia Credit Union Member, click the Sign Up link.

NCUA   EQUAL HOUSING OPPORTUNITY

Privacy Policy   Powered by ncino

1

Fill out basic information to create your portal account.

Log In

Get your Small Business Loan

The application typically takes about 10-15 minutes.

* What product are you interested in?

Working Capital Line of Credit

* First Name

* Last Name

* Email

@columbiacu.org

* Mobile

ⓘ Create a unique password and use it for this site only.

Passwords should be at least:
- ✓ 8 characters
- ✓ 1 lowercase letter
- ✓ 1 uppercase letter
- ✓ 1 number
- ✓ 1 special character (! # $ % - _ = + < >)

* Create a Password

....

Your password meets all necessary criteria.

* Retype Password

....

☑ I'm not a robot   reCAPTCHA
Privacy - Terms

Continue

or

Log In & Continue

2

Then click here!

NCUA   EQUAL HOUSING OPPORTUNITY

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1

Select the option to choose any authentication app.

![Columbia Credit Union Business logo]

Choose a Verification Method

How would you like to verify your identity?

○ Use the Salesforce Authenticator mobile app

● Use verification codes from an authenticator app (such as Google Authenticator or Authy)

| Back | Continue |

2

Then click Continue!

Commonly used Authentication Apps:

Google Authenticator

Microsoft Authenticator

COLUMBIA
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Connect an Authenticator App

Connect a third-party authenticator app to your Salesforce account so you can use it to verify your identity.

1. Open an authenticator app.
2. Scan this QR code with the authenticator app.
3. Enter the code generated by the app.

Verification Code

[   ]

Back   **Connect**

I Can't Scan the QR Code

Choose Another Verification Method

Verify Your Identity

Once you've authenticated yourself for the first time, every login after that, you'll just be asked to generate a code from the Authentication app.

You're trying to **log in to Customer Portal**. To make sure your account is secure, we have to verify your identity.

Use the authenticator app on your mobile device to generate a verification code.

Username   columbiacu.org

Verification Code

Verify

Your Working Capital Line of Credit

Once verified, you'll be launched to the portal application.

* How much do you need to borrow?

USD

Is your Organization a non-profit?

* Loan Purpose

* Are there other owners or guarantors for this loan?

| Yes | No |

ⓘ Help us understand everyone involved in the loan request. All owners with 20% or more ownership are required to provide a personal guaranty.

* Are you currently a member of Columbia Credit Union?

| Yes | No |

* Are you or your business located in Washington State or the Oregon State Counties of Multnomah, Washington, Clackamas, Marion?

| Yes | No |

ⓘ Columbia Credit Union membership requires an individual or business to live or work within these areas.

| View and Accept | * Click to review the Consent to Receive Electronic Loan Documents to proceed with this application. |

Next

Save and come back later

Sandbox: Welcome

SP Columbia Credit Union <smblprocessing@c⟨
To ⬤ ▮▮▮▮▮@columbiacu.org

☀ | ☺ | ↩ Reply | ↩ Reply All | → Forward | 📇 | ⋯
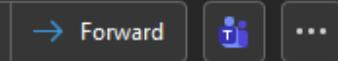
Thu 10/30/2025 2:55 PM

ⓘ If there are problems with how this message is displayed, click here to view it in a web browser.

> The user will receive an email, welcoming them to the portal.

Hi,

It's time to log in to Columbia Credit Union | Business Services Full Sandbox.

Log In to Get Started

If you have trouble with the button, use this link:

https://columbiacreditunion--ccufull.sandbox.my.site.com/customerportal/login?c=kAKvRVC0c.CMNZ1Zgxr5LjmpsⅩqoE8xliJOSYyxldkDE_KIS1Qfl5tNZvp9NWylfblfXyJmA1gOgotvcAQBlsGBZ

If you have any questions or concerns, give us a call at (360) 891-4000.

Thanks!
Columbia Credit Union | Business Services Full Sandbox

Sandbox: A new verification method was added to your Customer Portal account

Columbia Credit Union <smblprocessing@c...
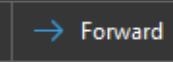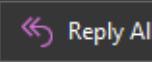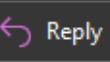
To ▮▮▮▮▮▮▮ @columbiacu.org

Thu 10/30/2025 3:00 PM

☼ | ☺ | ↩ Reply | ↩ Reply All | → Forward | [T] | ...

The following identity verification method was recently added to your ▮▮▮▮▮ @columbiacu.org account:

Use verification codes from an authenticator app (such as Google Authenticator or Authy)

If you didn't add this verification method, contact your Customer Portal admin immediately to prevent unauthorized access to your account.

> The user will also receive a confirmation email when they add the verification method to their portal account.